



## CANCELLATION POLICY

To ensure all patients have equal opportunity to schedule an appointment with our Licensed Massage Therapist, all massage appointments require a 24 hour cancellation notice. If an appointment is not cancelled 24 hours prior or if you fail to arrive for your appointment, you will be charged a \$50.00 cancellation fee. If you have booked your massage within 24 hours of the massage, but fail to arrive or cancel within 1 hour, you will be charged a \$25.00 cancellation fee. Please understand that every "no show" appointment occupies a block of time that could have been dedicated to another patient seeking care. Unfortunately, this fee will not be billed to, nor reimbursed by your insurance company, workers' compensation claim, or personal injury case.

This cancellation fee applies to anyone who has an appointment with a massage therapist for any reason. After three cancellations, payment in full will be required for all future massage therapy appointments.

Thank you for your understanding. Bilan Chiropractic strives to provide the finest care possible.

Patient's Name: \_\_\_\_\_

Patients Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Staff: \_\_\_\_\_